# GREENSBORO/HIGH POINT/GUILFORD JOB TRAINING CONSORTIUM

The Job Training Consortium, through the Training & Employment Services Division, has administrative and program responsibilities for services to assist persons who, because of limited education, technical, or work readiness skills, are unable to obtain and retain employment.

## **PROGRAMS**

2002-03	2003-04	2004-05	2005-06
Actual	Budget	Recommended	Projected

#### **Workforce Investment Act**

The Workforce Investment Act requires:

- Implementation of One Stop (Joblink) Career Centers, with multi-agency staffing, as the primary mechanism for delivering employment and training services. One-Stop JobLink Career Centers are operated in both High Point and Greensboro. Both centers have partners from at least six other agencies on-site.
- Increased accountability for outcomes and customer satisfaction among both employers and jobseekers.
- Primary services available to a universal population, without regard to eligibility.

WIA also provides resources specifically earmarked to serve adults, dislocated workers, and youth with priority on educational development, skill building, and obtaining sustainable employment.

Appropriation	1,598,574	2,555,800	2,587,147	2,587,147
Full Time Equivalent Positions	22.550	29.062	30.561	30.561

#### **Program Administration**

Represents a cost pool of administrative support available from multiple grant sources to provide management, oversight and compliance for all WIA grant activities. Carry-over funds from earlier grants remain available to assist with staff expenses.

Appropriation	177,619	283,978	287,460	287,460
Full Time Equivalent Positions	3.0	3.1	3.1	3.1

#### **NC Employment and Training Grant**

The grant provided for training and employment services for eligible persons age eighteen (18) or older who were otherwise eligible for any other WIA program except the youth component. This grant is no longer available.

Appropriation	0	0	0	0
Full Time Equivalent Positions	2.0	0	0	0

#### H-1B Technical Skills Grant

This pilot grant awarded in November 2000 was being used to train individuals in high tech computer-based and networking skills. The training ended on June 14, 2003.

Appropriation	0	0	0	0
Full Time Equivalent Positions	4.0	0	0	0

#### **Welfare to Work Grant**

The Welfare to Work Program was implemented in October 1998. It was designed to assist long-term welfare recipients and non-custodial parents of children receiving public assistance with the transition into self-sufficient employment. All funding for this grant ended on December 31, 2002.

Appropriation	0	0	0	0
Full Time Equivalent Positions	1.5	0	0	0

## Departmental Goals & Objectives

- Develop and implement programs and training initiatives that support economic development; with emphasis on small business development, targeted occupational skills training, and retention services for jobseekers.
- Foster development of the JobLink Career Center system through chartering, increased marketing, and increased employer and jobseeker customer service.
- Develop and implement programs that support increased performance outcomes and continuous improvement in cost efficiency, effectiveness, and customer satisfaction in all components of the workforce development system.

### PERFORMANCE MEASURES

EFFECTIVENESS MEASURES	2002-03 Actual	2003-04 Budget	2004-05 Projected	2005-06 Projected
<ul> <li>Percent of adults finding and retaining unsubsidized employment for 90 days or more</li> </ul>	80%	85%	85%	85%
<ul> <li>Percent of youth achieving employment or academic enhancement</li> <li>Percent of dislocated workers entering</li> </ul>	96%	96%	90%	90%
unsubsidized employment	94%	90%	91%	81%
<ul> <li>Percent of customers that rated services as "satisfactory" or above</li> </ul>	74%	78%	79%	80%
BUDGET SUMMARY	2002-03 Actual	2003-04 Budget	2004-05 Recommended	2005-06 Projected
Expenditures:				
Personnel Costs Maintenance & Operations Capital Outlay	972,435 803,758 0	1,363,093 1,476,685 0	1,379,811 1,494,796 0	1,379,811 1,494,796 0
Total Total FTE Positions	1,776,193 33.050	2,839,778 32.162	2,874,607 33.661	2,874,607 33.661
Revenues:				
Intergovernmental	1,776,193	2,839,778	2,874,607	2,874,607
Total	1,776,193	2,839,778	2,874,607	2,874,607

#### **BUDGET HIGHLIGHTS**

• The overall new WIA allocations for FY 04-05 saw an increase of about 1% over FY 03-04. The Adult portion of funding increased by 5% and the Youth portion by 34%. However, the Dislocated Worker share decreased by 20%; creating a net effect of only 1% increase for WIA funding in total for FY 04-05.

